The Building Blocks You Need for a Full-Stack Account-Servicing Toolkit

Origination

Servicer Edition makes loan origination simple for your organization. Not only can you deploy the robust tools that are included in our native SE functionality, you also have the choice of integrating other 3rd-party Loan Origination Systems available in the marketplace. Regardless of your origination platform choice, applications feed directly into Servicer Edition through our APIs as either Ready-to-Book (R2B) or Ready-to-Service (R2S) for your team. Automated decisioning, e-signature and identity verification can be part of your deployment strategy as well.

A seamless user experience available 24x7.

Payment

With Servicer Edition, your customers have many choices to make their payments to you. Whether its an Account-to-Account (A2A) transfer from an account at their financial institution, an electronic payment made from their credit or debit card, a payment made at your office or even a lock box provided by one of our partners, Servicer Edition has an effective solution. We can even facilitate a payment through Remote Deposit Capture for those members that still like to pay by check.

Flexibility for your customers to choose.

Servicing

Through Servicer Edition your staff is able to provide a high level of customer service. Workflow documents are archived and indexed for each account. Customers can view their account through our native Online Banking or Mobile App solutions, customer their own account profile, enroll for an electronic statement or an e-Alert or chat with a member service representative. And our native collections toolkit can be leveraged for applicable accounts. Whether its canned reports, or ad hoc reports configured using our native querying tool, your customer database is right at your fingertips.

All in one easy package.

Enhancements

Servicer Edition is full-stack account processing with access to elective services to enhance your customer's experience. Servicer Edition Clients are able to tap into resources such as bookkeeping, analytics, collections and inbound/outbound call center services.

Full-stack to meet the needs of your business.



Full-Stack
Account-Servicing
for Any Organization

Contact us today!
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